

Call Center IP Phone

UTT-CC800 Datasheet



UTT-CC800 is a IP phone call centers design, product fully meets the requirements of communication call center. UTT-CC800 with 128 x64 graphic dot matrix screen, 4 line shows, support caller id, and Settings interface, Elegant user interface design, clear, vivid, provides users with more convenient and friendly interface, it has so many characteristics that voice clear, unique, compact design, functional and practical, easy-to-use etc. coordinate with VOIP platform realize powerful phone functions, such as call forwarding, hotline (immediately/delay), one key login/logout, one key auto answer. Moreover, UTT-CC800 is equipped with DSPG chip, HD encoding (g. 722), to provide users with a unique, vivid audio experience, rich in call center function greatly improve the working efficiency.

Key Features

- Adopt the DSPG chipset
- 2 100BASE-T Ethernet interfaces, support POE power supply
- 128 x64 graphic dot matrix display, 5 lines shows (including one line display icon)
- Support IP dial
- PC Center software control calls
- Distinguish between inner and outer ring, one key switch
- One key login/logout, one key open auto answer

Characters

- 2 accounts (with double color light), through the Broadsoft, deal, Asterisk certified

- 25 buttons
- Support the Tripartite meeting, SMS
- Supports call waiting and circuit switching
- Multi-Language
- Support the SIP server getting time
- Supports a variety of method of automatic configuration: FTP/TFTP/HTTP Auto Provision/TR069 automatic upgrades, installation is convenient
- Support TLS/HTTPS encryption protocol
- Support POE, headphones, double front-end ports

Phone Features

- Support 2 account lines, hotline
- Support calls holding, calls waiting and calls transfer
- Call transfer (blind turn, turn)
- Caller id, redial, mute, don't disturb
- Auto answer, conference
- Speed-dial, SMS, voicemail
- Message lamp, the state signal, the volume control
- Custom ring tone
- Phonebook search/ import /export(300), black list
- Call records: dial calls/received calls/miss calls /
- Friendly user interface
- Support one key quit menu(button c)
- Multi-Language
- Programmable keys

Advanced Features

- Xml phonebook search and import, help users quickly find number and one key to call
- Enterprise phonebook
- LDAP phonebook
- Fuzzy search
- Compatible with the mainstream IP PBX
- Intercom, paging
- Anonymous calling, anonymous reject
- Dial plan, call immediately

Audio Features

- Wideband encoding: G.722
- Narrow band encoding: G. 711.μ/A, G723.1, G.729AB
- Support VAD, CNG, AEC, PLC, AJB, AGC, such as audio processing ribbon coding
- Full duplex speaker, with automatic echo elimination (AEC)

Network features

- Support SIP v1(RFC2543), v2(RFC3261)
- Support DNS-SRV(RFC3263)
- Support STUN
- 3 DTMF model: In-band, RFC2833, SIP INFO
- Support the proxy server and point to point connection mode
- Network model: static, DHCP, PPPOE
- Support bridge and router model
- Support TFTP/DHCP/PPPOE terminal
- Support DNS client, built-in NAT/DHCP service
- Login, logout in the web page

Configuration manager

- Support FTP/TFTP/HTTPS automatic configuration
- Support 3 configuration models: web page, phone and auto provision
- Support TR069(choice)
- Load default setting, capture package and system log export

Security

- Support VPN, VLAN QOS(802.1pq), LLDP
- Support TLS(Transport Layer Security)
- Support HTTPS(client)
- Support SRTP(RFC3711)
- Support information verification mechanism MD5 / MD5 – SESS
- Support AES encryption protocol
- Support phone locks, support the Root/User level management mode

Physical properties

- DSPG embedded chipset
- 128 x64 graphic dot matrix display, 5 lines shows (including one line display icon)
- 25 buttons
- One RJ-9(4P4C) headset interface
- Distinguish between inner and outer ring, one key switch
- One key login logout, one key open auto answer
- Two 100BASE-T Ethernet interfaces
- The power adapter: AC 100-240V input, DC 5V/1A output
- Support POE power supply (IEEE 802.3af)
- Power: 6w
- Net weight: 0.342KG
- Bare machine size: 162mm*105mm*62.3mm
- The operating environment humidity: 10-90%
- Working environment temperature: 0°C ~ 60°C

Certifications

- RoHS

- CE
- FCC
- ISO9001

Compatible with the platform

- AVAYA
- Alcatel-Lucent
- Asterisk
- Broadsoft
- Elastix
- Genesys
- Huawei
- MetaSWITCH
- NEC
- Yearstar
- ZTE
- 3CX